GEM Process Manager

Your personalised solution!

Do you wish to optimize the documents approving? Do you need to harmonize your processes with ISO 9000? Do you search for possibilities how to make internal processes more efficient? You don't know how to smoothly adapt your processes to the situation on the market? We have a solution for you!

PRODUCTS AND IT SOLUTIONS

GEM Process Manager

an evolutionary successor of the existing way to develop company systems.

It is a certified solution which has been used by major Czech enterprises for the management of key company processes. GEM Process Manager enables the realization of company applications with a maximum flexibility of serviced trade processes. The solution components also involve an integrated environment for process modelling, a proposal for user forms, as well as tools for the platform administration.

PROVIDED SERVICES

What are the benefits?

- **Automation:** The platform manages processes which effectively connect the manual activity of users with automated actions taken by the information system.

- **Unification of work procedures:** A process modification on the GPM platform enables to transfer the change to all process participants. Instead of sharing the work procedures and further controls, the GEM Process Manager platform covers the process management.

- **Organization flexibility:** While planning trade processes, the work procedures are mapped and beamed to a diagram – the processes can be effectively adapted anytime.

- **Substitutability:** One can easily spread the knowledge of the working process among the appointed employees. The process knowledge does not cease with the employee's departure and the processes continue working.

- **Operational process overview:** You can observe the processes both individually (actual process instances such as complaints) and globally via the whole organization of its sub-divisions.

- **New management entries:** With GEM Process Manager, you will get new options for control of your processes: overview of the process status, process results, time span of individual steps and other indicators. Base on this analysis results, you can easily identify non-efficient steps or problems which frequently occur during the processes.

- **Verification of new processes:** Thanks to the GEM Process Manager, you can verify a new version of the working procedure. Based on the followed indicators, you can evaluate and introduce a new procedure for the whole organization or you can return to the original process.
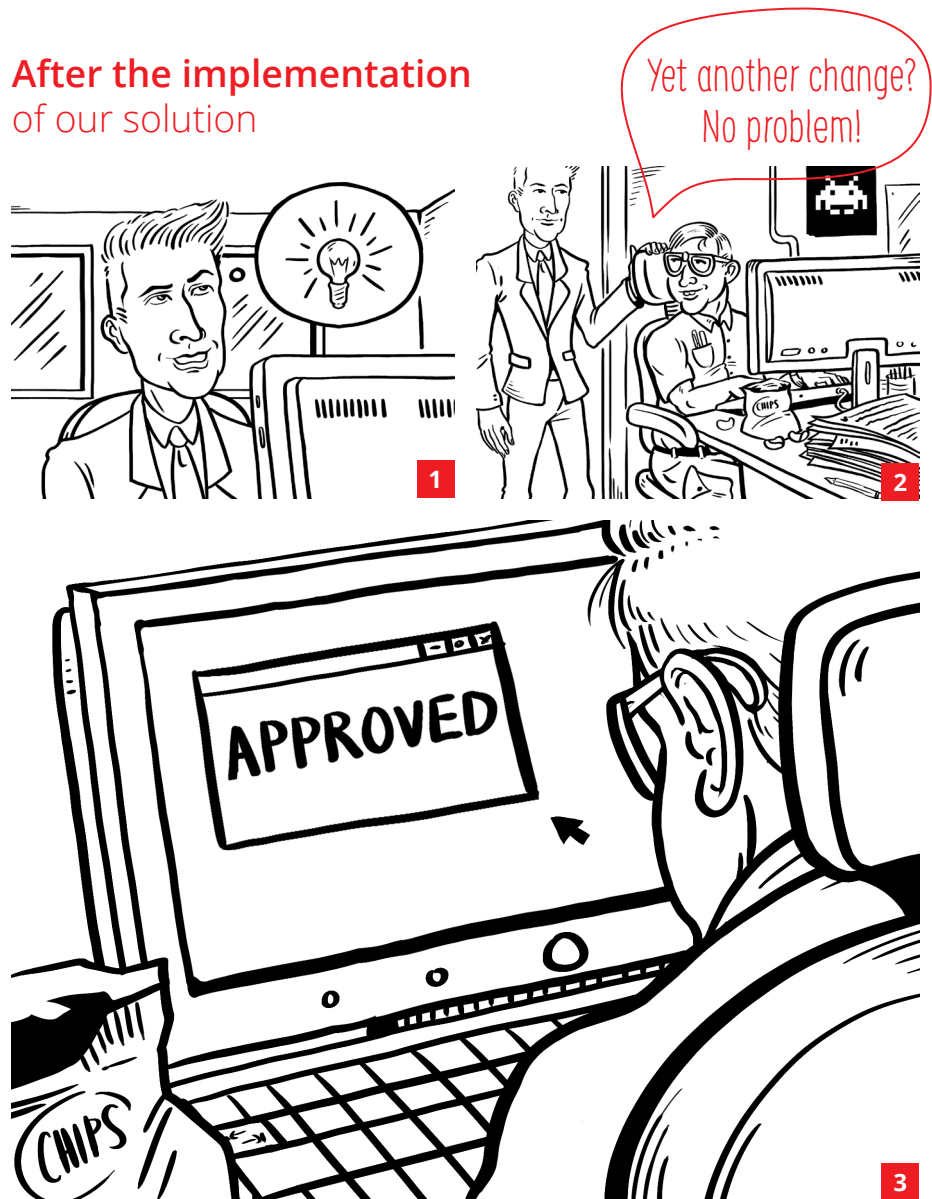
Before you implement our solution

Yet another change?! Well, that will take some time!

What are the benefits?

- **Intuitive process suggestion:** processes are created in a graphic environment thanks to well arranged and understandable diagrams.

- **Suggested forms:** Application forms are developed directly by your analysts. The result is a modern user interface.

- **Easy and synoptic work with ongoing processes:** You can search and observe process instances in a user-friendly environment

- **Integration:** The GEM Process Manager enables the integration with your information system based on the SOA principles. Your processes can create services and consume the services of other systems.

- **Acquisition costs:** the licensing conditions enable using the platform without high initial costs.

- **Experience:** Our analysts will help you to plan the GEM Process Manager implementation or to run a pilot project.

After the implementation
of our solution

Yet another change? No problem!

Process acceleration — Dynamics enhancement of the company — Easy use — elastic solution