



- Transforming an existing system into a high availability system
- The system uses Oracle RAC technology and a cluster of application servers to enable continuous operation
- Providing administrative support in 24/7 mode
- Providing proactive and reactive 24/7 surveillance



## PRODUCTS AND IT SOLUTIONS

**Ticketstream s. r. o.** is an international ticketing company that provides pre-sale tickets for social, sporting and cultural events. TICKETSTREAM is Europe's first online ticketing company. Online system for real-time booking of tickets and passes with offices in Central and Eastern Europe.

*"Working with GEM System for several years to optimize our systems required a professional approach and unlimited 24/7 support. Thanks to GEM System's support, our databases have not experienced any downtime."*

**Andrei Konstantinov**  
President of the company  
Ticketstream s. r. o.

# TICKETSTREAM®

### SERVICES PROVIDED

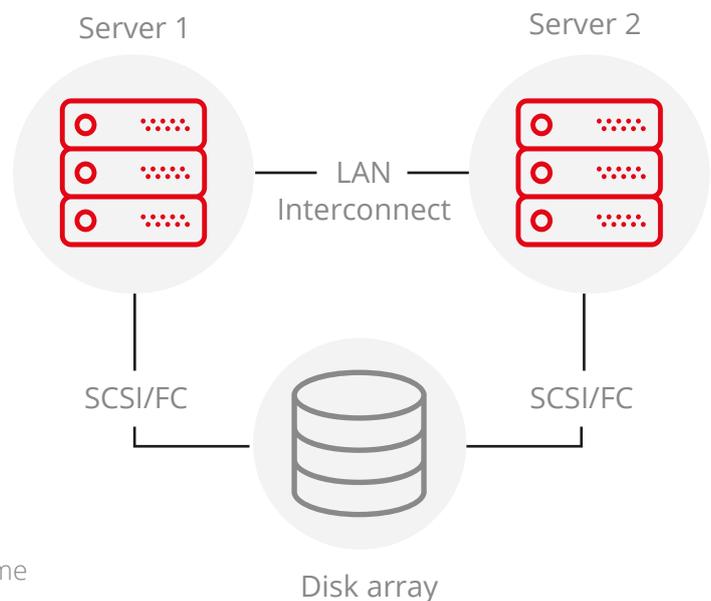


## Features

- Possibilities of performing server repairs and fixes without downtime
- Minimise downtime and thus losses due to high availability
- System capabilities to work for clients in multiple time zones

## Technologies

- Oracle 10g RAC
- Oracle ASM
- Apache Tomcat (in cluster mode)
- Apache HTTP server
- RedHat Linux



Basic Scheme  
Oracle RAC

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